

GMC OPD Appointment Booking Help Guide

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Patient Portal – How Patients will Book Online Appointments

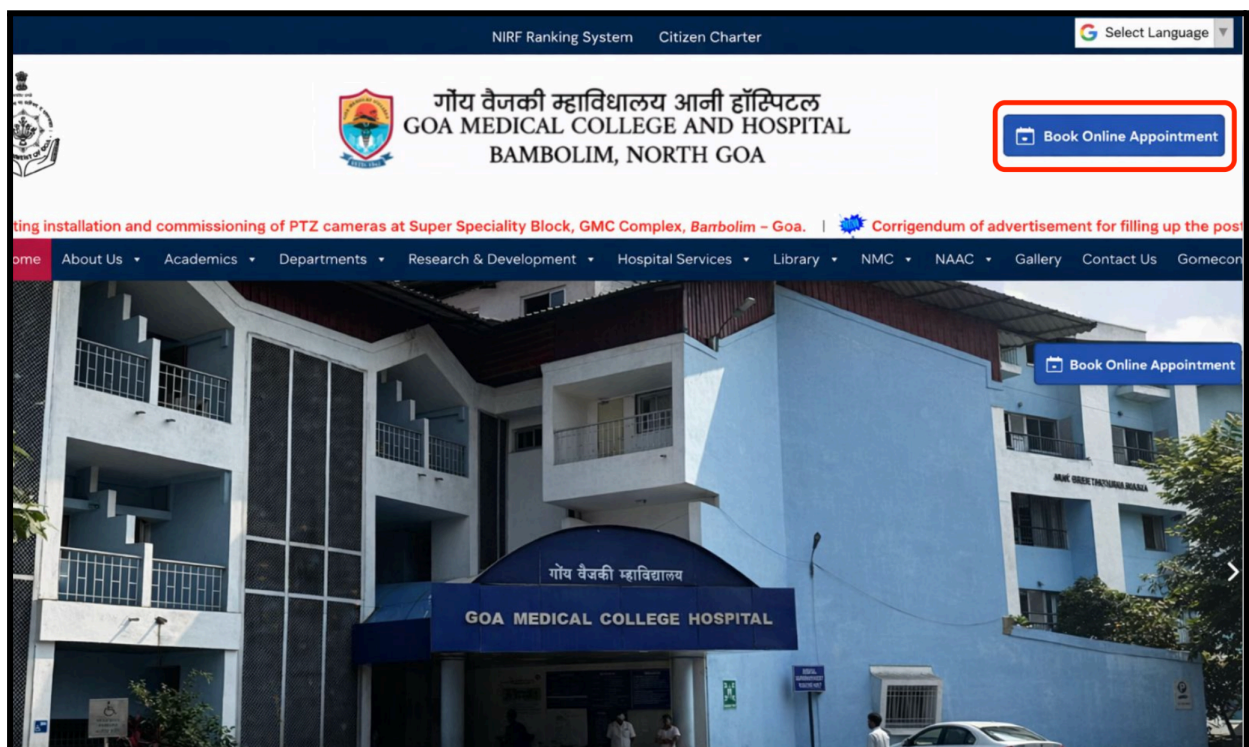
Patients can easily book appointments through the GMC Website by logging in with their mobile number. After verification, they can select an existing patient profile or create a new profile by registering themselves.

Patients can then search for the required department, choose an available date and time slot, and confirm the appointment.

Once booked, patients will receive appointment confirmation details on the screen and can view, manage, or track their appointments directly through the portal.

How to Book Online Appointments:

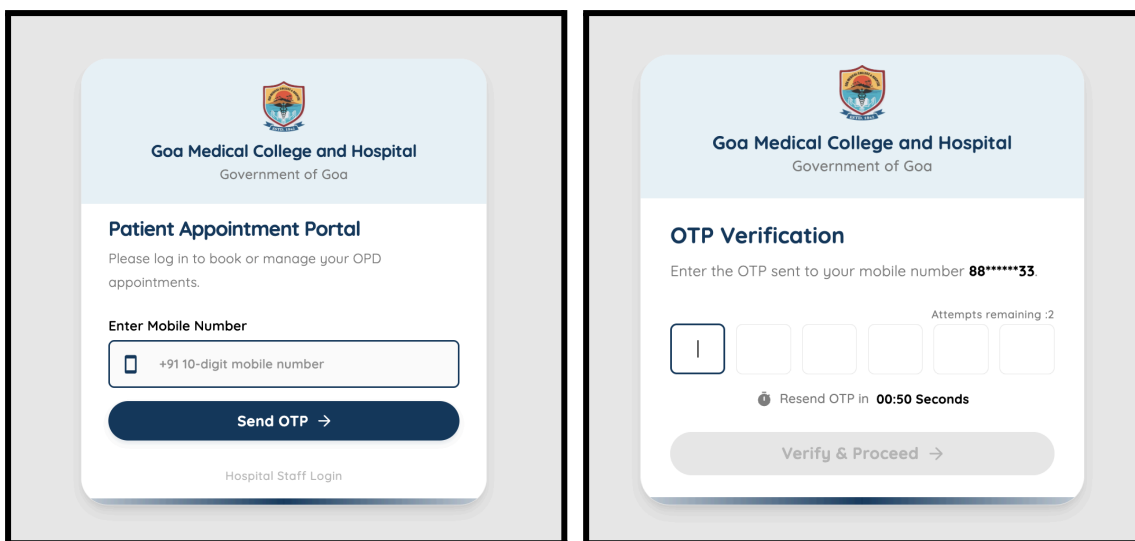
To book OPD appointments, patients are required to visit GMC website <https://gmcgoa.edu.in/> click on **“Book Online Appointment”** CTA (available at the top right corner in home screen). Login via Mobile Number and continue.



This will open a new tab in the browser, where users will have to login and continue.

Steps to Login:

1. Open the above link in the Chrome browser.
2. Enter the registered mobile number and the OTP code.
3. Click on the “Verify & Proceed” button.



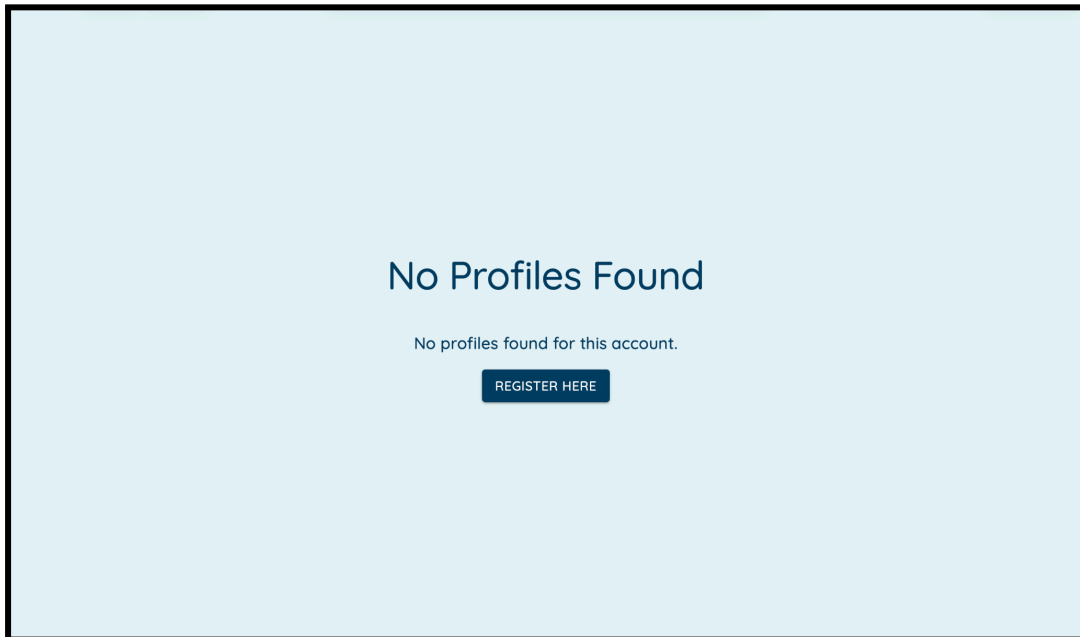
The image displays two side-by-side screenshots of the Goa Medical College and Hospital Patient Appointment Portal. Both screens feature the hospital's logo and name at the top. The left screen, titled 'Patient Appointment Portal', prompts the user to log in to book or manage their OPD appointments. It includes a field for entering a mobile number (prefixed with +91) and a 'Send OTP' button. A link for 'Hospital Staff Login' is visible at the bottom. The right screen, titled 'OTP Verification', asks the user to enter the OTP sent to their mobile number (88*****33). It shows a 6-digit input field with the first digit filled with '1'. A 'Resend OTP' button is available with a 00:50 second timer, and 'Attempts remaining: 2' are shown. A 'Verify & Proceed' button is at the bottom.

Note: Upon successful authentication, the user will be redirected to the Select Patient Profile page.

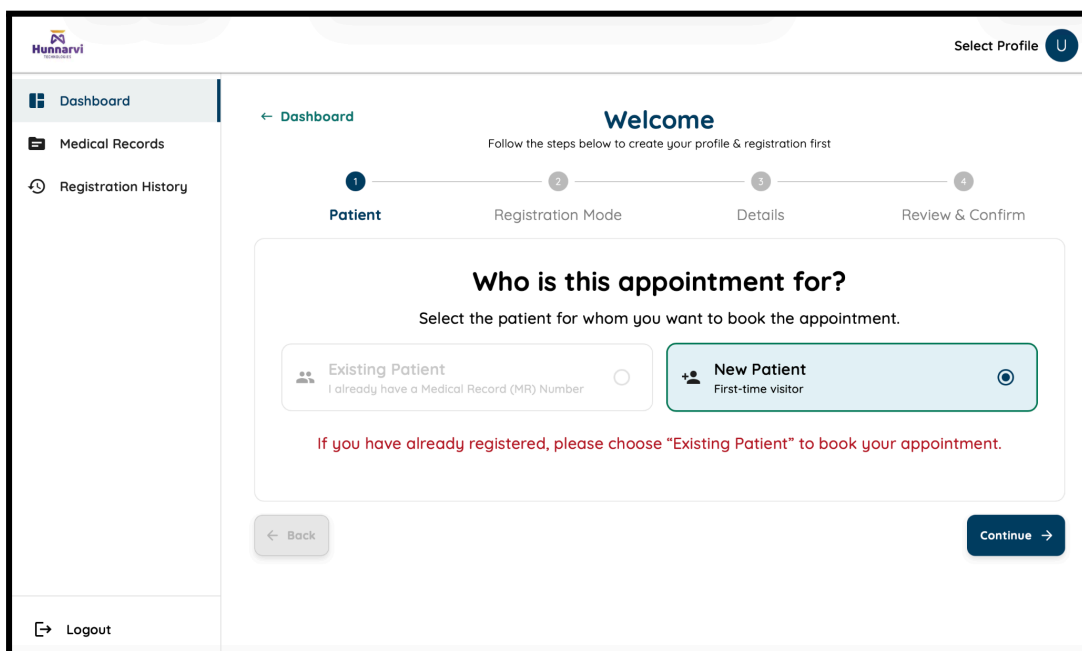
User Registration:

After successful login, the user must click the “**Register Here**” button. Please refer to the sample screen below.





Then the patients are required to select **“New Patient”** Option and click on **“Continue”** CTA. Please refer to the sample screen below.



The patient can create the profile using any of the following three methods. Please refer to the sample screen below.



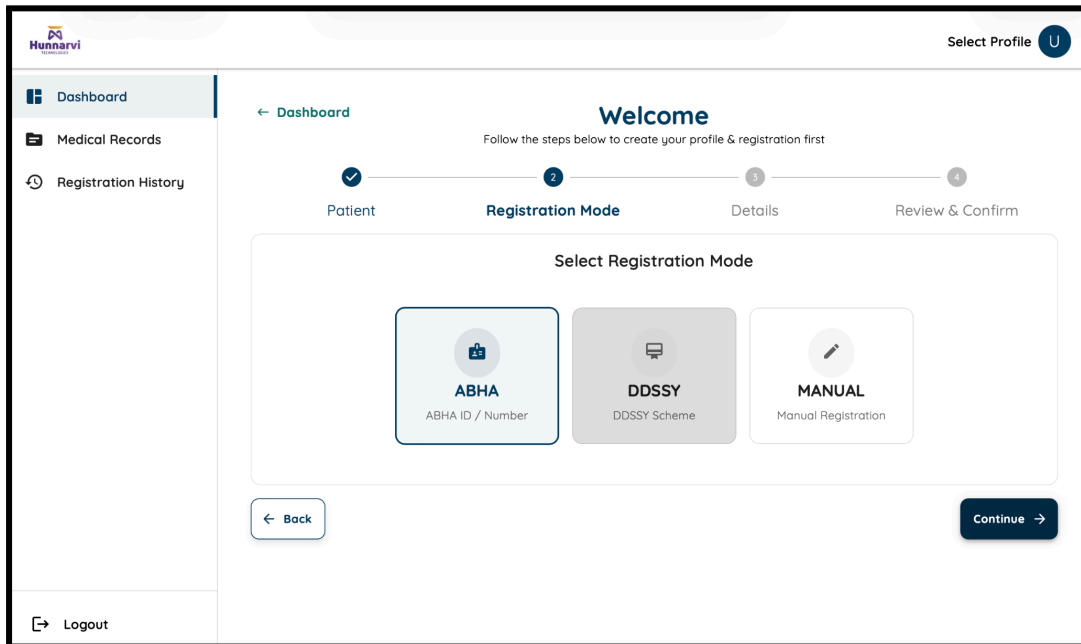
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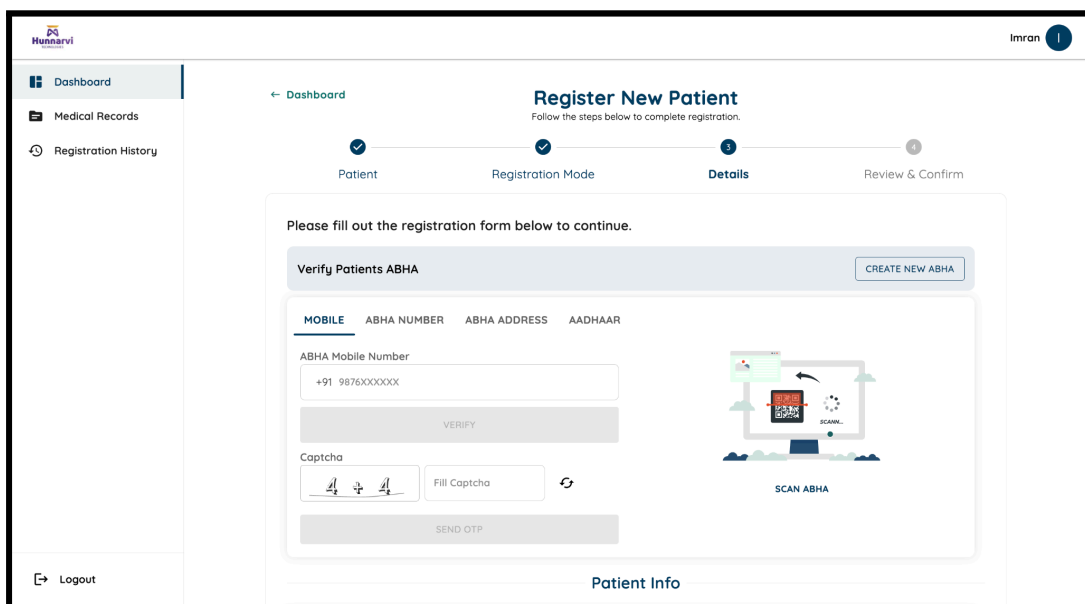
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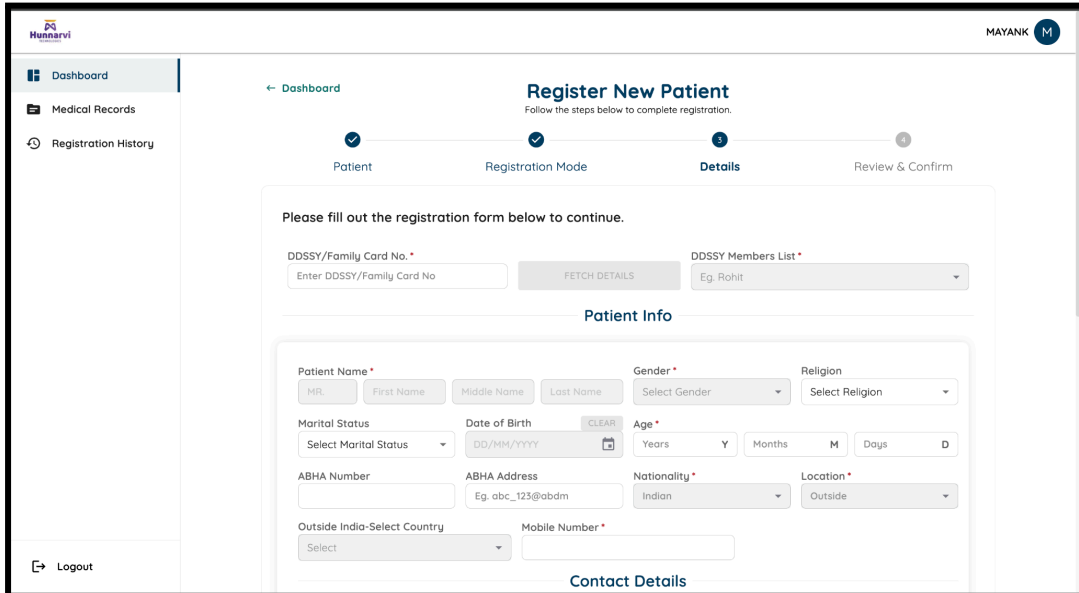
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ABHA-based registration: By fetching patient details using a mobile number, ABHA address, ABHA number, or Aadhaar. Patients are also given the option to create a new ABHA address.

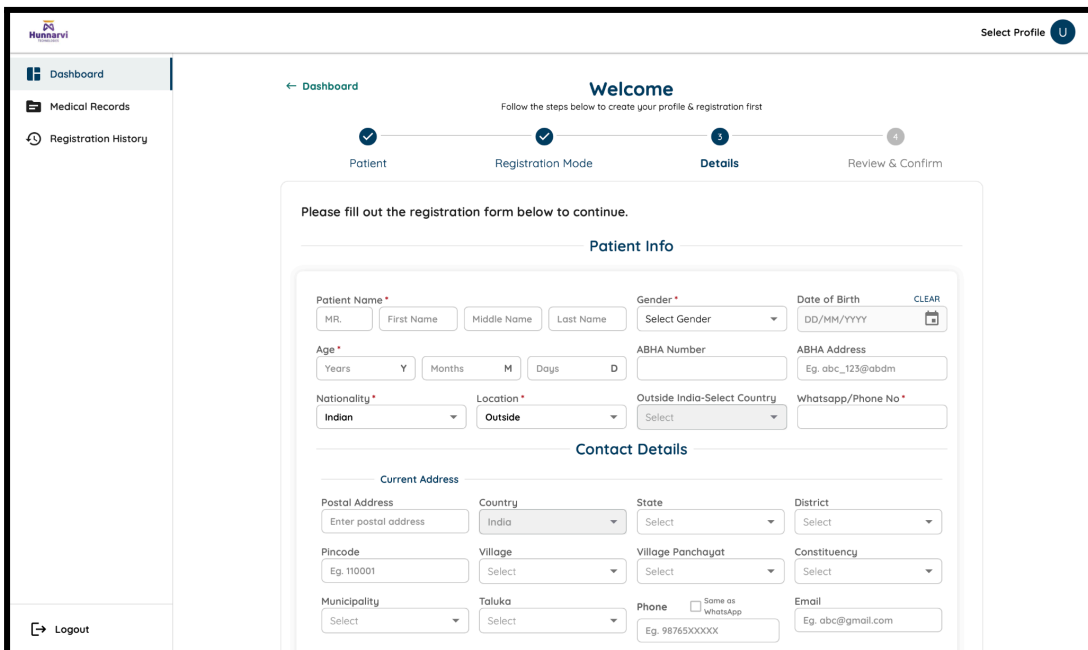



DDSSY-based registration: By providing the DDSSY number and selecting the relevant family member.



The screenshot shows the 'Register New Patient' screen in the Hunnarvi app. The user is logged in as MAYANK. The navigation menu on the left includes Dashboard, Medical Records, and Registration History. The main heading is 'Register New Patient' with a subtext 'Follow the steps below to complete registration.' The progress bar shows four steps: Patient, Registration Mode, Details (current), and Review & Confirm. The form is titled 'Please fill out the registration form below to continue.' It includes a 'DDSSY/Family Card No.' field with a 'FETCH DETAILS' button and a 'DDSSY Members List' dropdown. Below this is the 'Patient Info' section with fields for Patient Name (MR., First Name, Middle Name, Last Name), Gender, Religion, Marital Status, Date of Birth, Age, ABHA Number, ABHA Address, Nationality, Location, Outside India-Select Country, and Mobile Number. The 'Contact Details' section is partially visible at the bottom.

Manual registration: By manually entering the patient profile details.



The screenshot shows the 'Register New Patient' screen in the Hunnarvi app, but the user is logged in as 'Select Profile'. The navigation menu and progress bar are the same. The form is titled 'Please fill out the registration form below to continue.' It includes a 'Patient Name' field with a 'CLEAR' button and a 'Date of Birth' field. Below this is the 'Patient Info' section with fields for Patient Name (MR., First Name, Middle Name, Last Name), Gender, Date of Birth, Age, ABHA Number, ABHA Address, Nationality, Location, Outside India-Select Country, and Whatsapp/Phone No. The 'Contact Details' section is titled 'Current Address' and includes fields for Postal Address, Country, State, District, Pincode, Village, Village Panchayat, Constituency, Municipality, Taluka, Phone, and Email.



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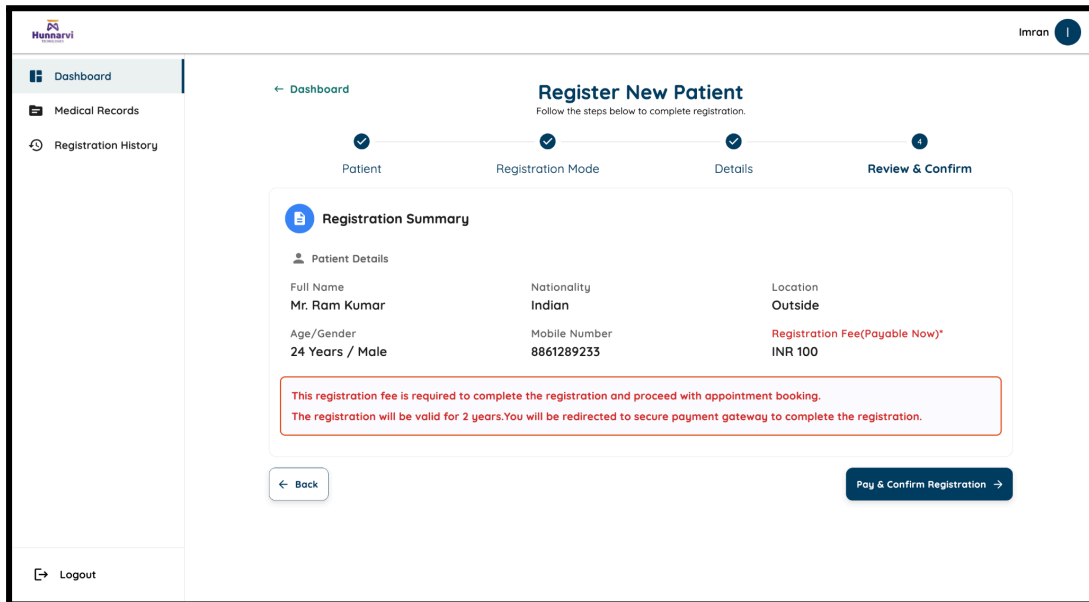


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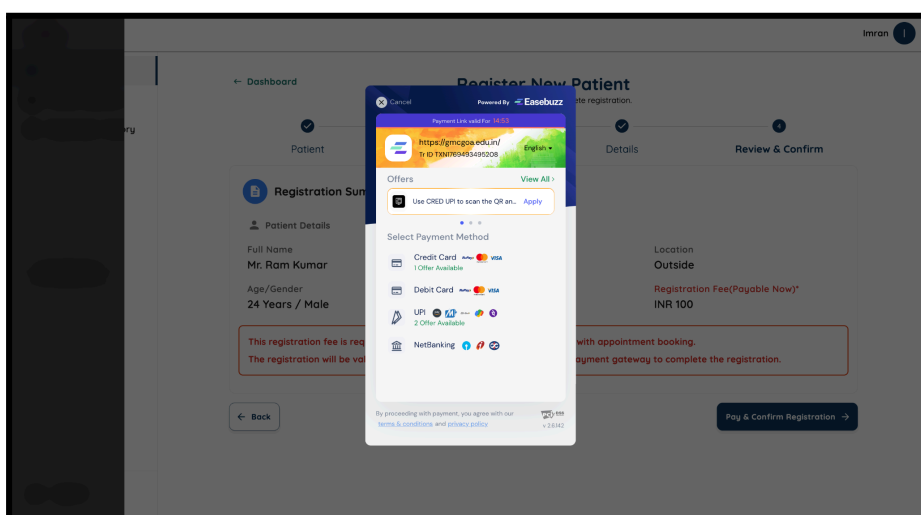


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After entering the patient details, the patients are required to Review and Confirm the registration details and click on **“Pay & Confirm Registration”** CTA . Please refer to the sample screenshot below.



Upon clicking on **“Pay & Confirm Registration”** CTA, the payments page will load where the patients are required to complete the payment and continue with the registration journey. Please refer to the sample screenshot for the payments page below.



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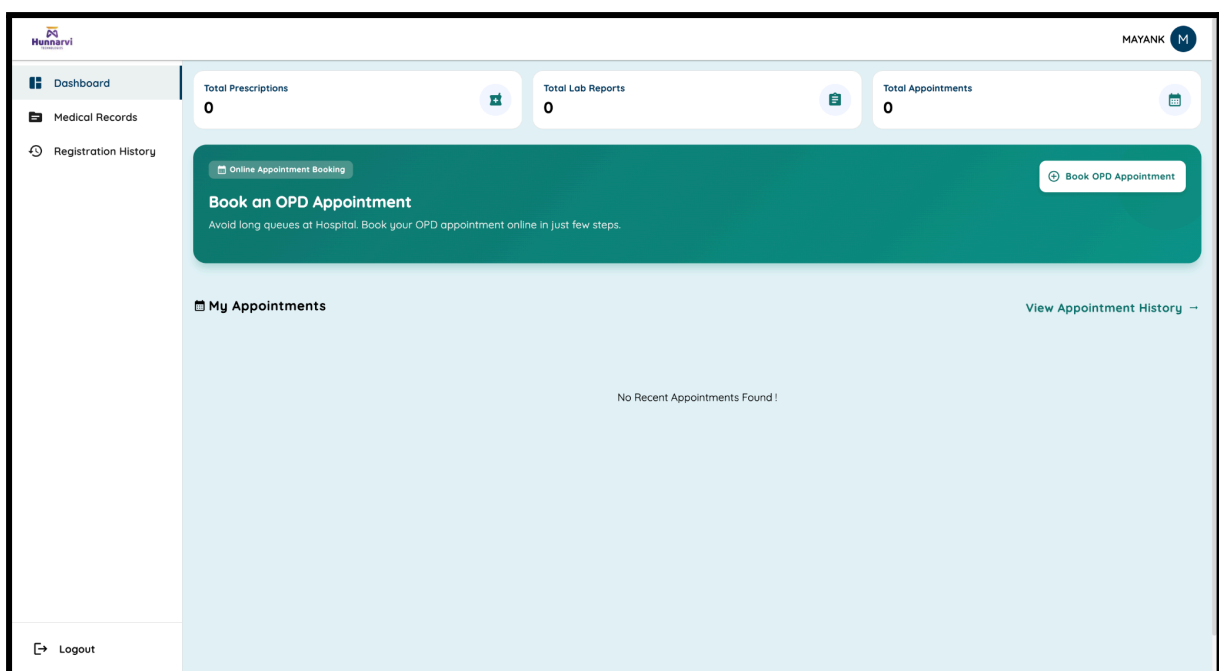


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Important - While registering for a patient profile, the patients are required to pay the one time registration fee to complete the registration and proceed with appointment booking. This registration will be valid for 2 years.

Once the payment is successful, the user will land on the Dashboard. Please refer to the sample screenshot for the dashboard page below.

Sample Dashboard Screen:



Appointment Booking Journey:

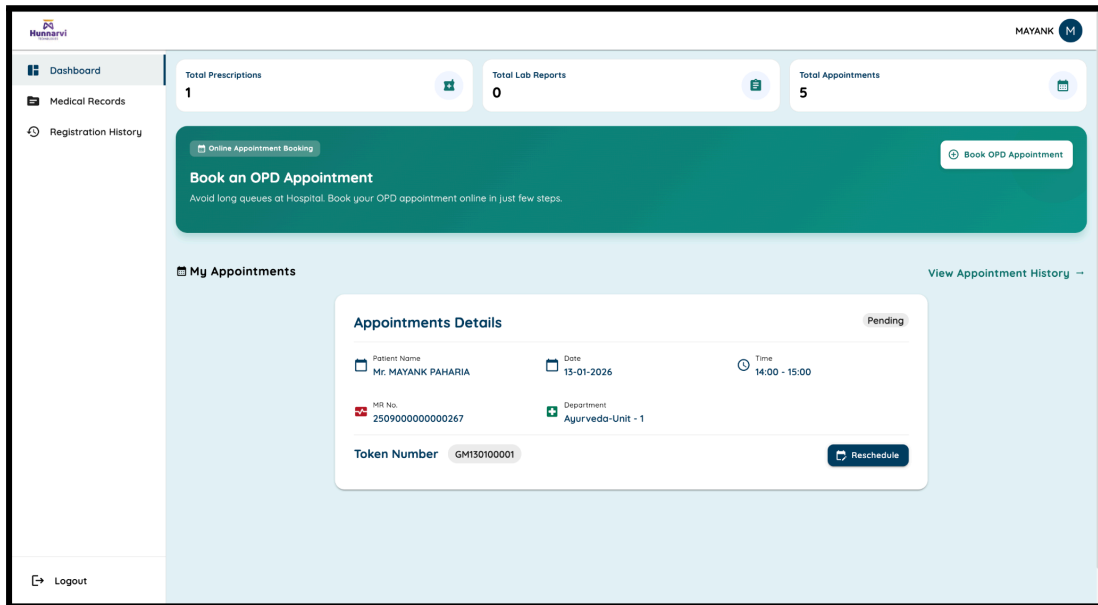
To book an appointment, patients are required to follow the steps below:

1. Click the **"Book OPD Appointment"** option on the dashboard.
2. Select the **"Existing Patient"** option.
3. Choose the **registered member** from the dropdown and click **"Continue"**.
4. Select the required **department** and click **"Continue"**.
5. Choose the preferred **date** and available **time slot**, then click **"Continue"**.
6. Review the appointment details and confirm the booking.

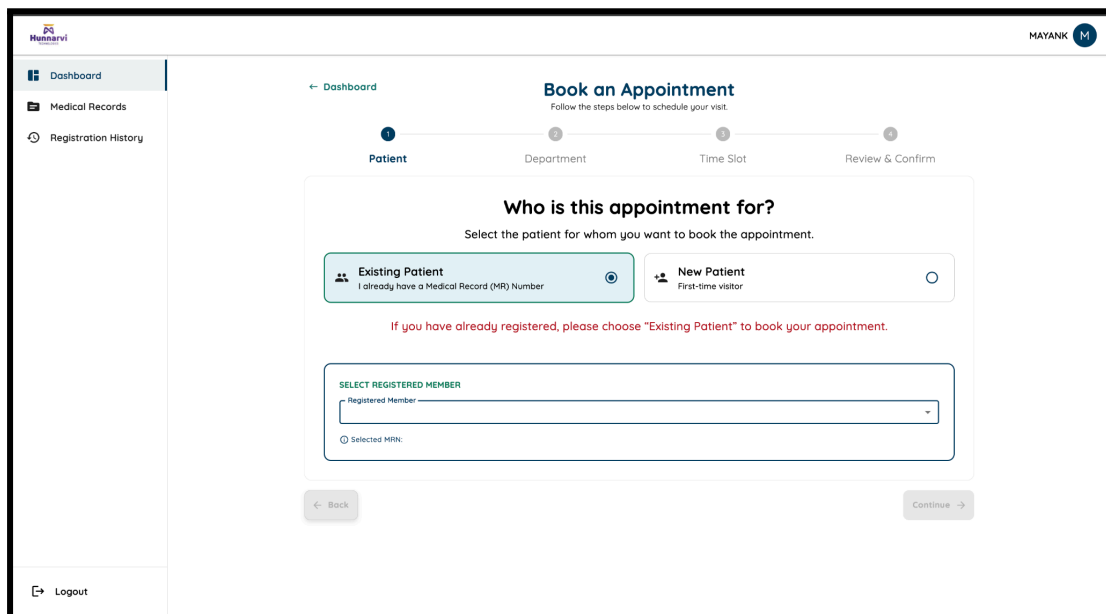


Once the appointment is confirmed, a **token number** is generated, and the patient will have the option to **download the appointment confirmation slip**.


Please refer to the sample screens below for the complete booking journey.



The screenshot shows a patient dashboard for 'MAYANK M'. The dashboard includes a sidebar with 'Dashboard', 'Medical Records', and 'Registration History'. The main content area displays 'Total Prescriptions: 1', 'Total Lab Reports: 0', and 'Total Appointments: 5'. A prominent green banner encourages booking an OPD appointment. Below this, the 'My Appointments' section shows a pending appointment for 'Mr. MAYANK PAHARIA' on '13-01-2026' at '14:00 - 15:00' in the 'Ayurveda-Unit - 1' department. The appointment details include an MR No. of 2509000000000267 and a generated Token Number of GM130100001. A 'Reschedule' button is available for this appointment.



The screenshot shows the 'Book an Appointment' flow, specifically the 'Patient' selection step. The flow consists of four steps: Patient, Department, Time Slot, and Review & Confirm. The 'Who is this appointment for?' section offers two options: 'Existing Patient' (selected) and 'New Patient'. A note states: 'If you have already registered, please choose "Existing Patient" to book your appointment.' Below this, there is a 'SELECT REGISTERED MEMBER' section with a dropdown menu for 'Registered Member' and a field for 'Selected MRN:'. 'Back' and 'Continue' buttons are at the bottom.



Dashboard
Medical Records
Registration History

MAYANK
M

← Dashboard

Book an Appointment

Follow the steps below to schedule your visit.

✓

2

1

3

Patient
Department
Time Slot
Review & Confirm

Select Department
General Medicine-OPD 12 (Unit -1)

Your selection


Department
General Medicine (Unit -1)

Doctor
Doctor assignment will be done at the hospital counter.

← Back

Continue →

Logout



Dashboard
Medical Records
Registration History

Imran
I

← Dashboard

Book an Appointment

Follow the steps below to schedule your visit.

✓

✓

3

1

Patient
Department
Time Slot
Review & Confirm

Select Appointment Date

Wed
28
Jan

Thu
29
Jan

Fri
30
Jan

Sat
31
Jan

Mon
2
Feb

Tue
3
Feb

Wed
4
Feb

Updates automatically in 24s

Available Time Slots

Morning

10:00 AM - 11:00 AM
33 SLOTS LEFT

11:00 AM - 12:00 PM
33 SLOTS LEFT

Afternoon

12:00 PM - 01:00 PM
33 SLOTS LEFT

← Back

Continue →

Logout

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Dashboard

Medical Records

Registration History

← Dashboard

Book an Appointment

Follow the steps below to schedule your visit.

1

2

3

4

Patient

Department

Time Slot

Review & Confirm

Please review your appointment details. Once confirmed, a confirmation SMS / WhatsApp message will be sent to 8861289233.

Appointment Summary

Department & Unit

Ayurveda (Unit - 2)

Appointment Date

Thursday, Jan 15, 2026

Time Slot

09:00 - 13:00

Patient Details

Full Name

Mr. Ravi S

Patient ID

2601000000000076

Age / Gender

29 Years / Male

Mobile Number

8861289233

← Back

Confirm Appointment →

Logout

Dashboard

Medical Records

Registration History

← Dashboard

Book an Appointment

Follow the steps below to schedule your visit.

1

2

3

4

Patient

Department

Time Slot

Review & Confirm

Please review your appointment details. Once confirmed, a confirmation SMS / WhatsApp message will be sent to 8861289233.

Appointment Summary

Department & Unit

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09:00 - 13:00

Patient Details

Full Name

Mr. Ravi S

Patient ID

2601000000000076

Age / Gender

29 Years / Male

Mobile Number

8861289233

← Back

Confirm Appointment →

Logout

Appointment Confirmed

Your appointment is confirmed.

Please visit the Registration/OPD counter with the token number below.

MR NO

2601000000000076

Token Number

GM150100001

15/01/2026

09:00 - 13:00

Ayurveda-Unit - 2

Download Confirmation Slip

Go To Dashboard

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